## **Short Bio:**



Desi is passionate about energizing excellence in leaders and their teams—helping create workplaces that are both inspiring and sensational. She motivates organizations to boost morale, increase engagement, and drive performance with energy and purpose.

With nearly 25 years of experience as a customer service and leadership trainer, educator, entrepreneur, TV personality, business owner, author, and patient advocate, Desi has partnered with hundreds of companies and impacted thousands of leaders.

She equips teams with practical tools, strategies, and resources to help them become the best version of themselves. Her ultimate goal is to help organizations achieve their goals and make every event unforgettable.

As an Executive Program Director with the John C. Maxwell Leadership Team, Desi combines deep expertise with practical insight. Participants walk away inspired and equipped with tools they can apply immediately.